



Dear Valued Customer,

We have made the difficult decision to close our dealership in Asheville, North Carolina. Although the flooding due to Hurricane Helene destroyed the building and surrounding property, it did not take away our ability to serve you.

We are currently providing support to customers and employees in the area through our dealership in Hickory. With a fleet of 12 mobile service trucks and technicians and three parts delivery vehicles offering multiple daily deliveries, we are committed to assisting you with the service you know and trust.

We have included updated information on our mobile service and parts delivery capabilities, as well as the additional services that are available in our Hickory location.

Please don't hesitate to contact us with questions, requests, or concerns.

Sincerely,

A handwritten signature in black ink that reads "Jared Royall".

Jared Royall
General Manager